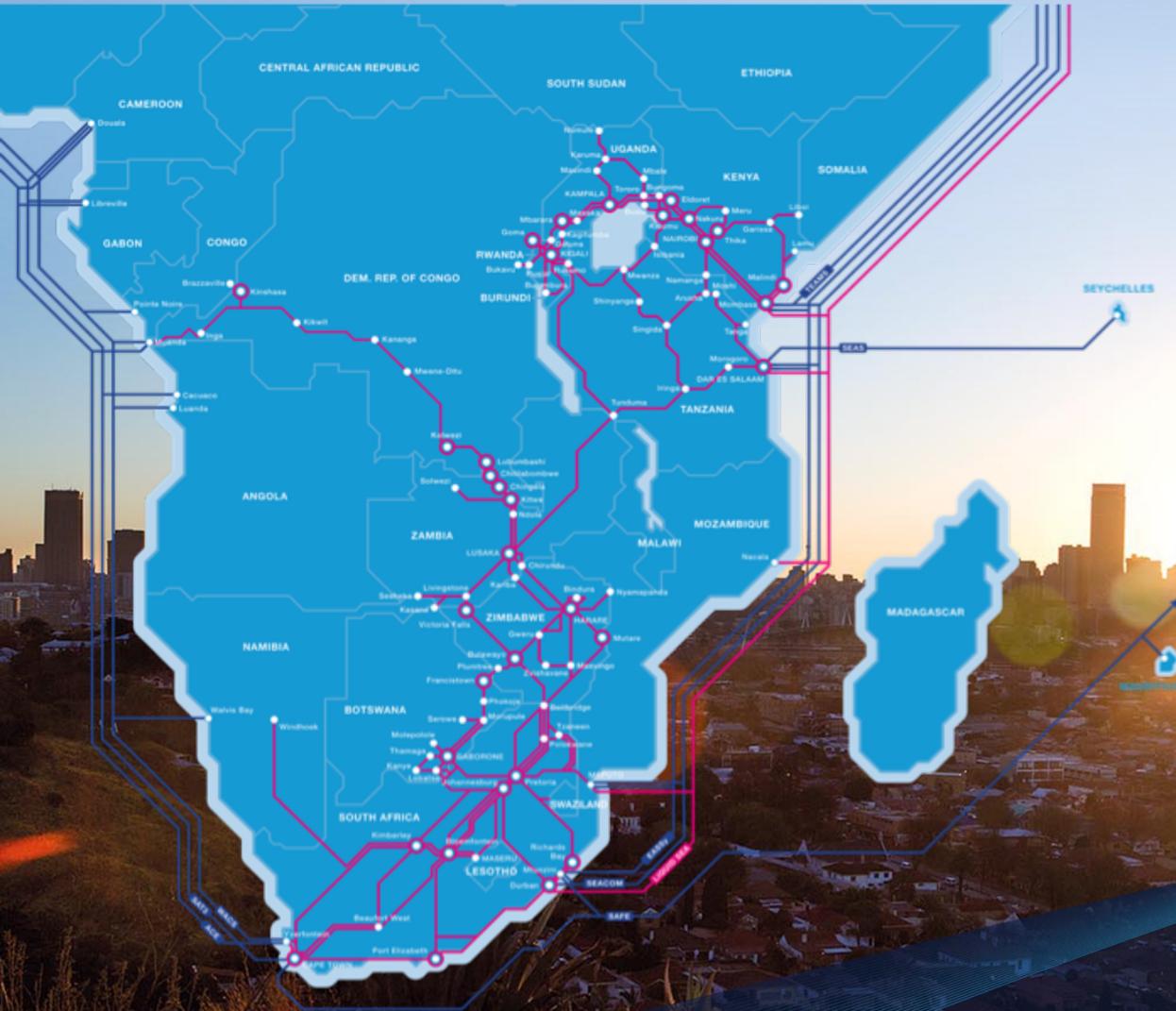


LIQUID TELECOM

Building Africa's
digital future



FY 2017-18 Results Presentation

28 June 2018

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Today's presenters



Nic Rudnick,
Chief Executive Officer



Phil Moses,
Chief Financial Officer



Nic Rudnick

- Performance overview

Good operating performance in FY 2017-18



Strong Financial performance

			<u>Headline</u>	<u>Proforma</u>
Revenue	USD 681m		98.5%	14.5%
EBITDA	USD 191m		64.7%	21.4%
EBITDA margin	28.1%		(5.8)pp	1.6pp

Operational progress - Investing in and monetising our network and digital services

- **Broadening our fibre footprint:**
 - NLD 7/8, Western Cape, Eastern Cape and North West Route in SA
 - OPGW fibre in Kenya, DRC, Zimbabwe and Botswana
 - GPON penetration increased c.10 pp notably in Zambia, Kenya, Rwanda and Zimbabwe
 - Increased fixed wireless access (mainly 4G LTE)
 - New licences in DRC, Botswana and Zimbabwe (renewed)
- **Enhancing customer relationships and partnerships:**
 - 1452 additional enterprise customers in FY 2017-18
 - Partnership with Microsoft to deliver value-added services in addition to our “Go Cloud” initiative
 - Innovation partnerships with Strathmore Business School, Carnegie Mellon university and the Council for scientific and Industrial Research in SA
- **Developing our product portfolio – becoming a solutions provider:**
 - Delivering MPLS, DIA connections, unified communications, VOIP and cloud based solutions to customers
 - Digital services roll out including Microsoft Office and Symantec and the Econet Media Ltd content offering in SA
 - Data centre growth through continued investment in Johannesburg, Cape Town and the third floor of the EADC in Nairobi
- **Simplifying our balance sheet:**
 - Refinanced debt into bond market
 - Unwound EML investment
 - RBH investment in Liquid Telecom Holdings

Promising outlook

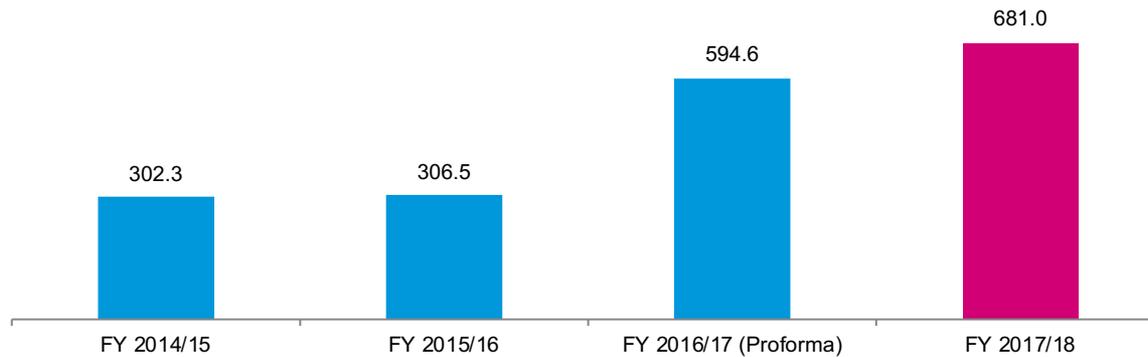
- In the medium-term, with positive demand trends, the strengths of our highly skilled and evolving employee base, a diverse and expanding geographical footprint and market-driven product portfolio, the Group is well positioned to take advantage of emerging opportunities

Phil Moses, Chief Financial Officer

- Financial Review

Strong FY performance on a proforma basis

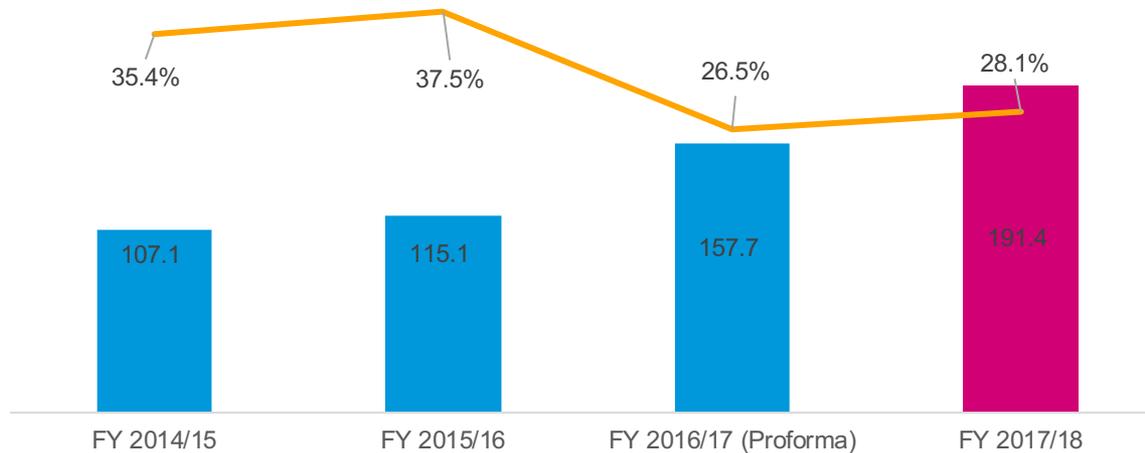
Revenue (USDm)



(FY 2017-18 vs FY 2016-17)



Adjusted EBITDA and margin (%)

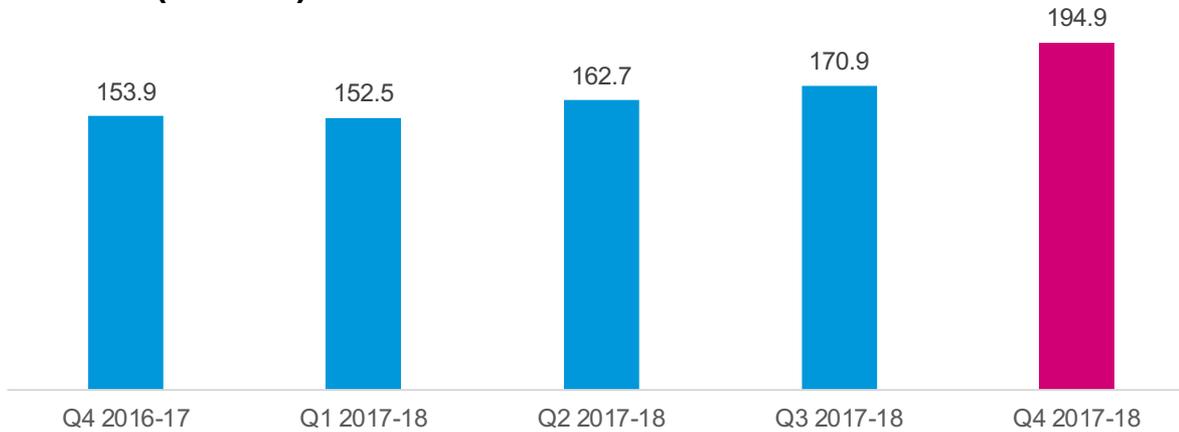


(FY 2016-17 vs FY 2017-18)



Strong continued quarterly growth with margin progression through the year

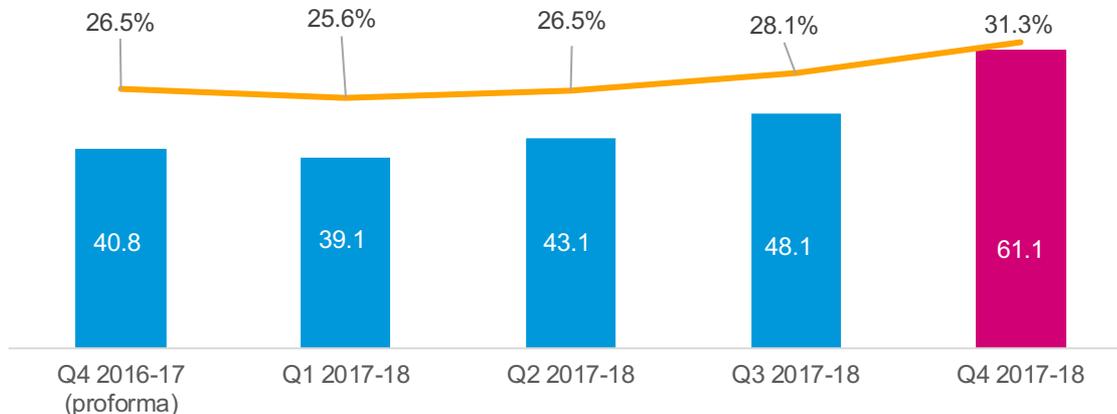
Revenue (USDm)



(Q4 2017-18 vs Q4 2016-17)



Adjusted EBITDA (USDm) and margin



(Q4 2017-18 vs Q4 2016-17)



■ EBITDA — EBITDA margin

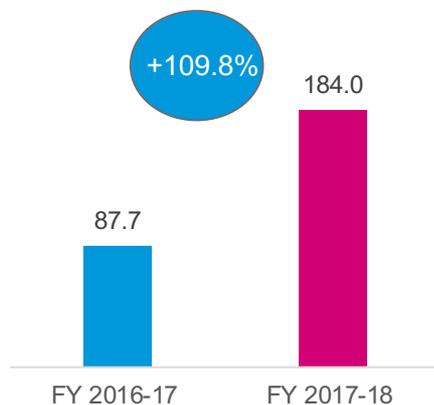
Mix Evolving Towards Higher Margin Data Services

Segment	Revenue Split FY'17 Proforma	Revenue Split FY'18	Revenue (FY'18, USDm)	Proforma Growth (FY18)	Key Drivers
Enterprise					<ul style="list-style-type: none"> + Organic growth in South Africa, Zambia and Kenya + Broadened product offering into digital services + Acquisition of Zanlink
Wholesale data					<ul style="list-style-type: none"> + Investment in Johannesburg & Cape Town data centres + Partnership with Microsoft to provide cloud services + Long-term contracts to MNOs (IP Backhaul) + IP transit + Dark fibre sales
Wholesale voice					<ul style="list-style-type: none"> + Team measured on USD margin, not revenues + Growth from expansion in new territories - Shrinking existing market due to OTT⁽¹⁾ services
Retail					<ul style="list-style-type: none"> + Increased FTTH service penetration + New fixed LTE broadband service in Zambia + Diversification into value added services (content / cloud)

Note: (1) 'Over The Top': services on WhatsApp / Skype

Robust balance sheet and cash flow

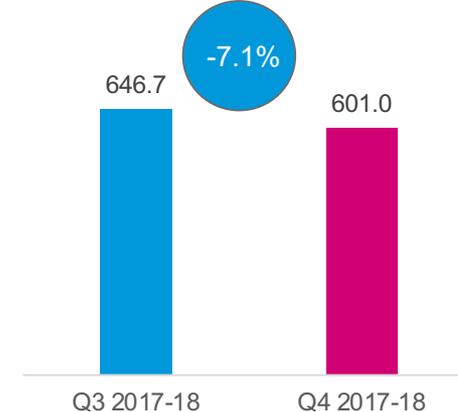
Operating Cash Flow
(FY 2016-17 and FY 2017-18)



Gross debt
(Q3 and Q4 2017-18)



Net debt
(Q3 and Q4 2017-18)



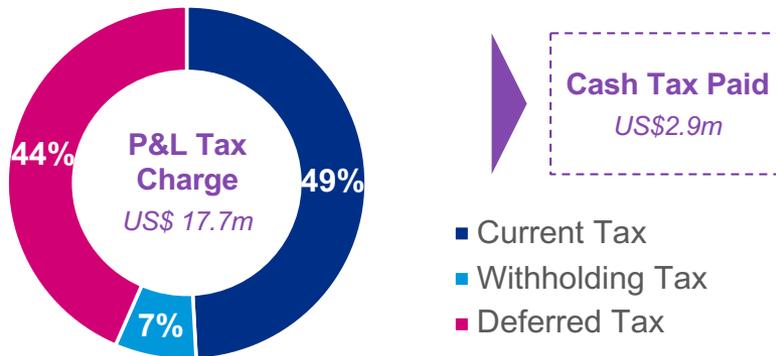
Net debt	FY 2017-18
	USDm
Total gross debt:	761.7
Issuance of Eurobond	730.0
Other debt	23.4
Interest accrued	8.3
Less: unrestricted cash and cash equivalents	(160.7)
Adjusted net debt	601.0

Q4 2017-18	
Gross debt/EBITDA:	3.98x
Covenant:	4.25x
Net debt/EBITDA:	3.14x
Covenant:	3.75x

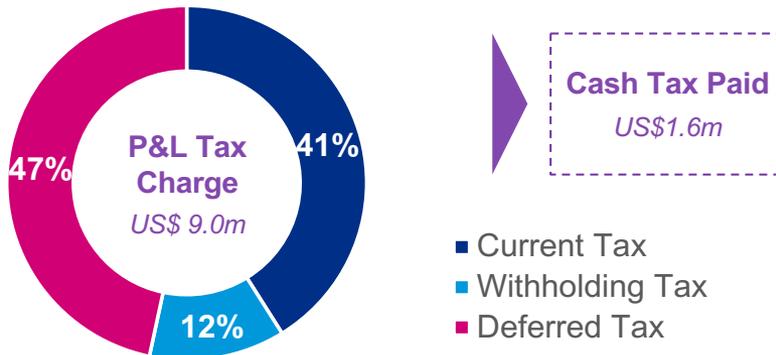
✓ US\$73m of committed undrawn RCF

Low Tax Payable With Significant Tax Losses Carried Forward

FY 2018 Tax



FY 2017 Tax

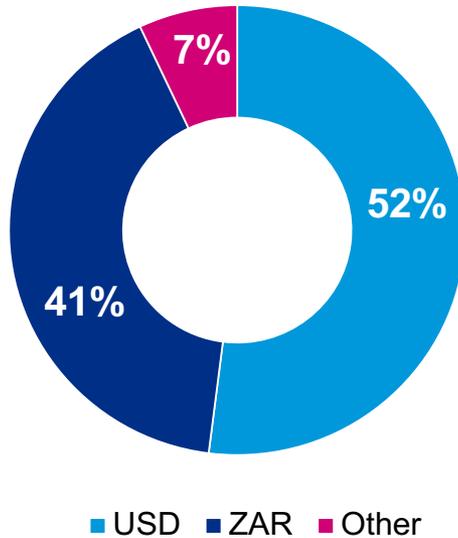


Commentary

- Liquid is tax paying in Zimbabwe, UK and Mauritius
- Significant brought forward tax losses can be utilised going forward (primarily in SA and Kenya)
- \$500m of unused tax losses in South Africa available to offset against future profits (much smaller amounts are available in other countries, e.g. Kenya & Zambia)
 - No limitation on timing to use tax losses

With Limited Exposure to Currency Risk

FY18 Revenue by Currency

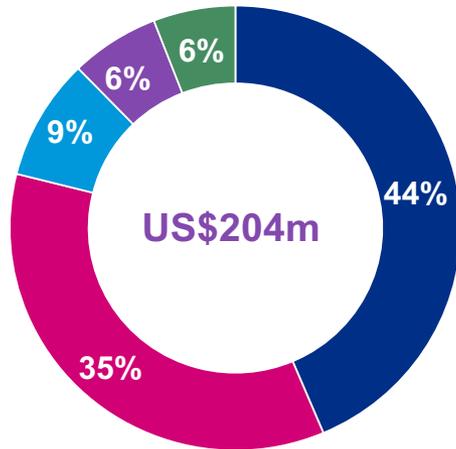


Commentary

- ✓ Liquid Group revenue outside SA mainly denominated in US\$
- ✓ Significant part of US\$ revenue paid into UK and Mauritius by multiple blue chip clients
- ✓ South Africa revenues mainly ZAR-denominated
- ✓ Local currency revenues largely offset by local currency costs
- ✓ Substantial portion of capex is related to civil work and therefore paid in local currency
- ✓ Depending on market conditions, Liquid hedges coupons 6-12 months in advance
 - Upcoming (July) coupon already hedged

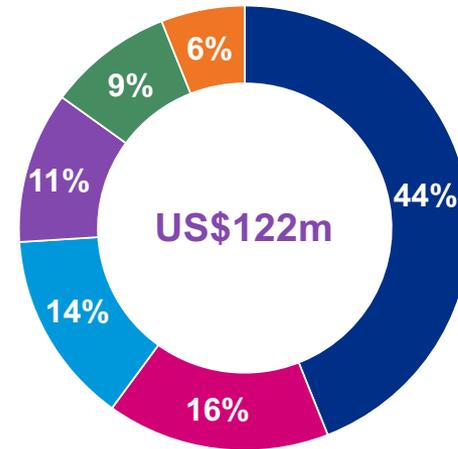
Group Capex Overview

FY18 Capital Expenditure (US\$m)



- Infrastructure
- Fibre Optical IRU
- Other
- Work in Progress
- Land and Buildings

FY18 Top 6 Capex Projects (US\$m)



- SA Data centres
- Fibre Optical IRU
- SA NLD 7
- SA customer connections
- SA Core & Management
- GPON (Zim, Zambia)

- Strong pro-forma growth: Revenues +14.5%, EBITDA +21.4%
- Continuing margin improvement with more to come
- Neotel integration on-going
 - Won significant contracts in FY 2017-18 with a strong pipeline identified
 - New CEO in SA
 - Invested in our sales and marketing capability
 - Further efficiencies to come
- Adjusted Net debt of USD601.0m and gross debt of USD761.7m
- Gross debt/EBITDA: 3.98x
- Net debt/EBITDA: 3.14x

Continued policy of 2-3x net debt / EBITDA in the medium-term

Nic Rudnick, Chief Executive Officer

- Operational review
- Group strategy
- Key takeaways

FY 2017-18 development

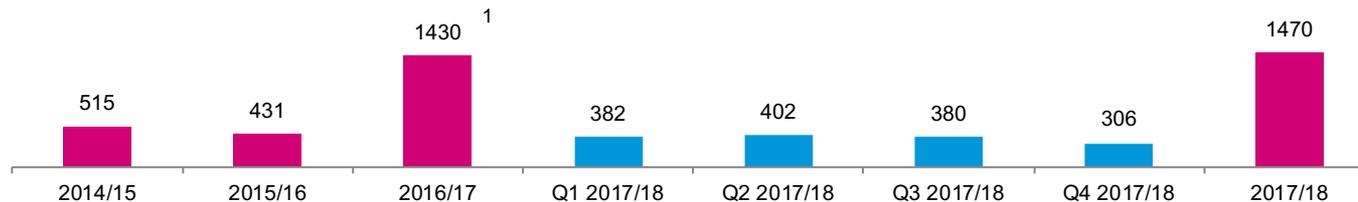
- **Revenues:** up 0.4% (pro-forma) year-on-year and -8.6% (Q4 on Q4).
- **Total Q4 minutes:** down 18.1% and average revenue per minute increasing from 9.9 cents (Q3 2017-18) to 11.1 cents (Q4 2017-18) following:
 - Management decision to reduce volumes of zero or negative margin destinations carried by our South African entity.
 - Increased volumes to higher-rate destinations (Zimbabwe, Burundi and Eritrea)
 - SA international revenue per minute increased following deregulation of international termination rate.
 - Seasonal factors influencing the number of minutes in Q4.
- **Key contract wins:** In Q4 Several local and global MNOs in order to access calls from and to European and United States subscribers broadening our footprint in the African fixed line and mobile operator markets. This was lower in Q4 than in Q3 increasing the revenue per minute.

Key clients



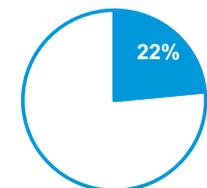
Key operating measures (as at 28 February 2018)

Total voice minutes on network (m)



¹ This number includes Neotel

FY 2017-18 revenue contribution¹



Wholesale data



FY 2017-18 development

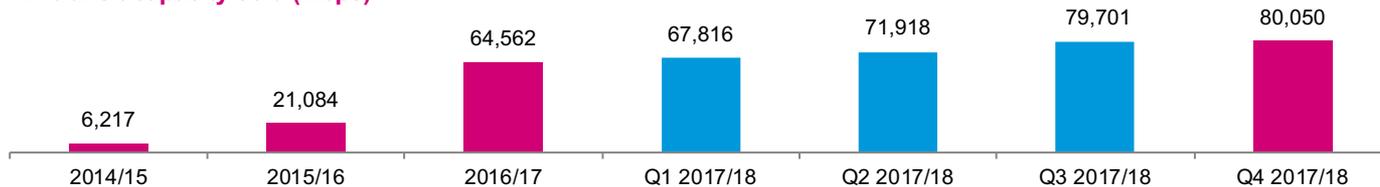
- **Revenues:** up 28.2% (proforma) year-on-year and up 92.4% (Q4 on Q4) due to:
 - Good performance in SA (Government contracts, North-West, NLD 7/8) through IRUs, Zimbabwe, Kenya and Zambia
 - Billing of USD 24 million IP Backhaul service upgrades in Zimbabwe in Q4
 - Partnerships and licences:
 - Service providers: Microsoft
 - Customers: China Telecom, Sudan FTTH
 - Licences: DRC, and after the period Botswana, Zimbabwe (renewed)
- **Contract wins:**
 - International MNOs where we are delivering several national leased lines for a total of 12Gbps of capacity in aggregate to a subsidiary of a multinational MNO to connect base stations in East Africa and 1.2Gbps of cross-border connectivity to another subsidiary, both for a 10-year period
 - We contracted with a national MNO in a Central African landlocked country to provide over 1500Mbps of dedicated IP connectivity to our South Africa hub
 - OPGW in Kenya (KETRACO), DRC, Zimbabwe and Botswana
- **Capital expenditure:**
 - Invested in additional backbone fibre spurs and metropolitan fibre networks in Kenya, Rwanda, South Africa and Zimbabwe
 - Broadened the reach of our network by connecting more base stations
 - Partnered with national authorities in Eastern Africa to provide primary schools with fast broadband for the next five years.

Key clients

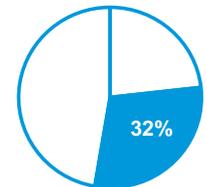


Key operating measures (as at 28 February 2018)

IP transit capacity sold (Mbps)



FY 2017-18 revenue contribution



FY 2017-18 development

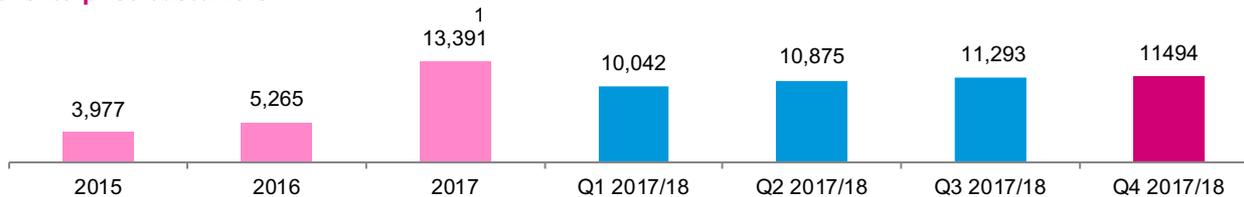
- **Revenues:** up 13.4% (proforma) year-on-year and +10.4% (Q4 on Q4), driven by:
 - Organic growth in South Africa (e.g. large financials, government contracts), Zambia and Kenya
 - Broadened our product offering into digital services through our partnership with Microsoft to deliver cloud products and services across Africa
 - Handover of the Johannesburg DC facility achieved in December 2017
 - Growth in payment terminal contracts in South Africa and Zimbabwe
 - Inorganic growth through the acquisition of Raha/Zanlink
- **Operational expenditure:**
 - Increased sales team and investment in campaigns to improve our visibility across our footprint
- **Capital expenditure:**
 - Following acquisition of Neotel we have invested in our own local access networks, to deliver additional services under the Western Cape contracts, and data centres such as our new DC in Johannesburg and Cape Town
 - We have also made additional investments in core and back-office infrastructure in South Africa to service the growth in connectivity and digital services across our footprint
 - Driven by customer connections, e.g. to serve NGOs and financial institutions

Key clients



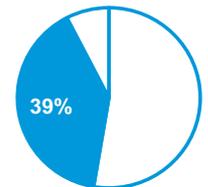
Key operating measures (as of 28 February 2018)

Number of enterprise customers



¹ 2017 counted customer connections and is therefore not fully comparable – these years are therefore coloured differently

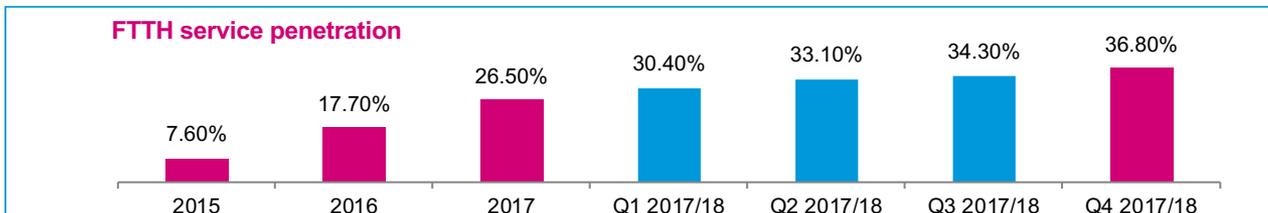
FY 2017-18 revenue contribution



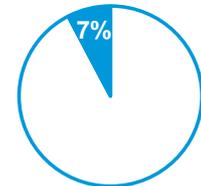
FY 2017-18 development

- **Revenues:** up 13.5% (proforma) year-on-year and +7.7% (Q4 on Q4), driven by:
 - Increased FTTH service penetration from 34.3% in Q3 2017-18 to 36.8% (of homes passed)
 - In Zimbabwe, Zambia and Rwanda, we remain the largest FTTH network operator
 - New FTTH customers in Kenya, Rwanda, Zambia and Zimbabwe have driven service penetration higher
 - Rapid customer acquisition in Zambia on fixed LTE network
 - Diversification into value added services: digital services and roll-out of Econet Media Limited content offering on LTE network in SA
- **Capital expenditure:**
 - FTTH roll-out continues across Kenya, Rwanda (e.g. Kigali), Tanzania (e.g. Dar Es Salaam), Zambia and Zimbabwe driving service coverage growth
 - Extending fixed-wireless access networks through LTE in Zambia
 - Investing in new products, in particular content, to drive customer acquisition across our footprint

Key operating measures (as at 28 February 2017-18)



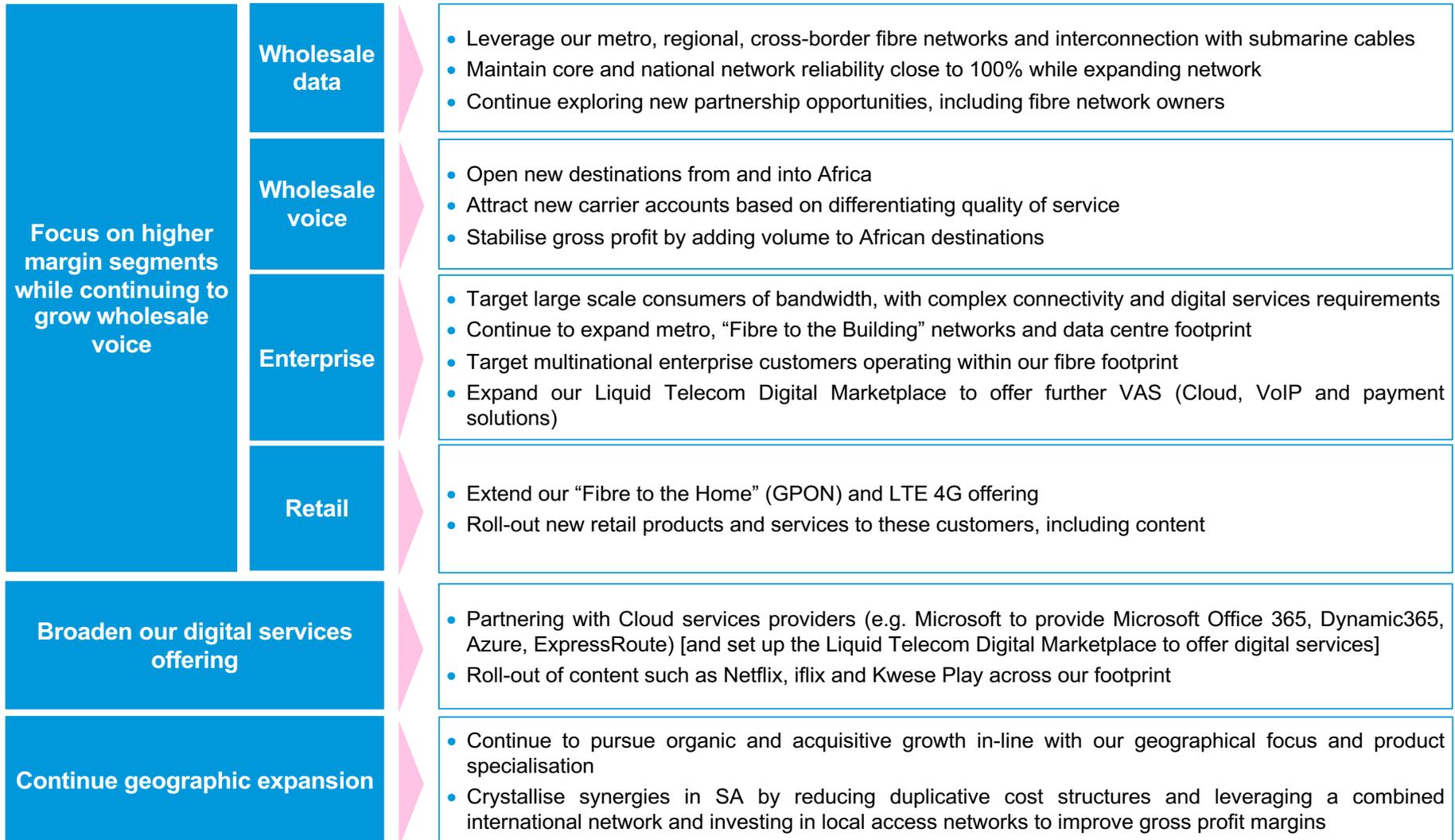
FY 2017-18 revenue contribution



Liquid Telecom's Group strategy



We are a digital services provider that gives customers high-speed and reliable internet access



- **Good progress in monetising our network supported by a strong balance sheet**

- Good performance through the year: revenues up 14.5% and EBITDA up 21.4% (proforma basis)
- Cash Flow from operations before interest payments up 109.8% to USD184.0m
- New sales of USD289.4m (TCV) in FY and Service Activation Pipeline of USD4.5m (MRR)

- **Executed large projects well this year and improved group governance**

- Investing in and monetising our network:
 - Wholesale data: NLD 7/8, Western Cape, North West Route, OPGW in Kenya, DRC, Zimbabwe and Botswana
 - Enterprise: Added 201 customers in the quarter, core and IT infrastructure in SA, Data centre growth
 - Retail: FTTH in Zambia, Kenya, Rwanda and Zimbabwe, roll-out of content offering in SA
- Creation of five sub-committees to support development and governance:
 - Audit and Risk
 - Strategy and Investment
 - Corporate & Ethical Responsibility
 - Remuneration
 - Related Party

- **Outlook**

- In the medium-term, with positive demand trends, the strengths of our highly skilled and evolving employee base, a diverse and expanding geographical footprint and market-driven product portfolio, the Group is well positioned to take advantage of emerging opportunities

Africa's Cloud
is Liquid.TM

